There is something special about the Capital Region. This community recognizes the needs of others and always steps up to make a difference.

RMHC of the Capital Region entered 2021 with key programs under restrictions due to the worldwide pandemic. We remained committed to meeting the needs of families, and also had a vision to do something unlike ever before.

- Together with our partners at the Bernard & Millie Duker Children’s Hospital at Albany Med, we were able to restore services at the Ronald McDonald Family Room and extend the services of the Hospitality Cart to every pediatric unit throughout the hospital.
- Responding to the needs of new preemie parents, RMHC and the NICU at Albany Med developed the Helping Our Preemies Excel (HOPE) program. Families receive a bag filled with essential items like skin lotion, preemie hats/mittens, milestone cards, and much more.
- Recognizing families’ needs for nourishment throughout the day, RMHC developed a Love Is Served lunch program, providing healthy sandwiches and snacks for families through the Ronald McDonald Family Room.
- We purchased a carriage house adjacent to 139 S. Lake Avenue to increase space for families at the Ronald McDonald House and enhance operations of the HOPE program, Love is Served, and the ever-growing READ for RMHC-CR program.
- And, we saw a long-held dream become reality...

Throughout the spring, we worked with dozens of contractors, volunteers, businesses, and past guest families to complete renovations on a law office in Lake George...

Motivated by the desire to give families with seriously ill children a chance to make lasting memories, we worked with RMHC Global to develop a new program...

With generous support from the Village of Lake George, the Krantz family, and more than 40 local businesses who pledged to welcome these families wholeheartedly...

RMHC of the Capital Region opened the first-of-its-kind Ronald McDonald Family Retreat at Krantz Cottage on July 14, 2021. We welcomed 17 families from July to December - giving them each 5 days to experience the love of RMHC and the joy of being together amidst the peace and tranquility of beautiful Lake George.

Thanks to the continued leadership of the Board of Directors, faithful commitment from volunteers, dedication of staff, and the generous compassion of communities across the Capital Region. 2021 was a year of both renewal and growth for RMHC-CR, successfully advancing our mission to care for children and families. Thank you.

2021 SNAPSHOTS

1. Volunteer meal groups ensure Love is Served at the Ronald McDonald House.
2. Tote bags filled with essential items provide HOPE to preemie parents.
3. Students across our region READ for RMHC to support children and families.
4. The Ronald McDonald Family Retreat at Krantz Cottage is now a reality!
5. Electronic gaming tables provide hours of fun for families in our programs.
6. Guests at the Ronald McDonald Family Retreat have a blast in Lake George.
7. Our Hospitality Cart brings cheer to patients at the holidays and all year long.
2021 IMPACT

Ronald McDonald House® and Ronald McDonald Family Retreat

295 families
able to stay together during treatment

4,108 nights
of comfort at The House That Love Built

14-night average
length of stay per family at RMH

17 families
welcomed to the Ronald McDonald Family Retreat

Ronald McDonald Family Room® Hospitality Cart and HOPE Program

694 families
served right inside the hospital

1,776 people
visited the Family Room for support

1,113 children
served through the Hospitality Cart

380 HOPE bags
delivered to new preemie parents

Volunteers & Community Supporters

294 volunteers
shared their time and talents with children and families

103 partner schools & libraries
engaged in our READ for RMHC program

2,905 readers
participated in READ for RMHC and raised more than $331,500
2021 FINANCIALS

REVENUES
- Total Funds Raised: $2,679,593
- Donations of Goods & Services: $385,801
- Other Revenue: $11,754
- **Total Revenues & Support**: $3,077,148

EXPENSES
- Program Services: $1,709,292
- Fundraising: $641,559
- Management & General: $266,279
- **Total Expenses**: $2,617,130

Change in Net Assets from Operations: $460,018
Investment Income (net): $267,847
**Change in Net Assets**: $727,865

NET ASSETS END OF YEAR
- Without Donor Restrictions: $5,482,011
- With Donor Restrictions: $836,071
- **Total**: $6,318,082

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2021 BOARD OF DIRECTORS

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